

# QUALITY POLICY

Euregio Plus SGR S.p.A./A.G.

Document approved by the Board of Directors on June 24, 2024  
(within the “Quality Management System Review and Policy” document)

**This document has been translated using an artificial intelligence system: in the event of differences between the Italian and German versions of this document, only the Italian text is binding**



# Quality Policy of Euregio Plus SGR S.p.A. /A.G.

This document is drawn up in accordance with Article 5.2 ("Quality Policy") of the Quality Manual of Euregio Plus SGR S.p.A./A.G. (which implements requirement 5.2 of UNI EN ISO 9001), an excerpt of which is given below:

### "Establishing the policy for quality (5.2.1.)

Senior management must establish, implement and maintain a quality policy that:

- a) *Is appropriate to the purpose and context of the organization and supports its strategic directions;*
- b) *constitutes a framework for setting goals for quality;*
- c) *Include a commitment to meet applicable requirements;*
- d) *include a commitment to continuous improvement of the Quality Management System.*

### Communicating the quality policy (5.2.2.)

Quality policy must:

- a) *Be available and maintained as documented information;*
- b) *be communicated, understood and applied within the organization;*
- c) *Be available to interested parties as appropriate."*

Policy	Mode
<b>Strategy:</b> Pursue a clear mission of the Society based on the directions of the shareholders	<ul style="list-style-type: none"> <li>• monitoring of the strategic plan and operational implementation plan, involving the various managers on new projects and operational improvements by specific area.</li> <li>• Updating the reporting of direct and indirect benefits generated by the Society for members and the local area.</li> </ul>
<b>Loyalty:</b> Satisfying customers	<ul style="list-style-type: none"> <li>• Pursuing the profitability and territory development goals of the products and services offered by the SGR; offering ancillary financial services; providing timely information to clients and potential clients on new initiatives, corporate news, press releases; periodic (semi-annual) meetings between clients and top management.</li> </ul>
<b>Innovation</b> - Proposing new products and partnerships to meet the needs of the local area	<ul style="list-style-type: none"> <li>• implementation of the projects in the Business Plan and proactive activity towards members and other <i>stakeholders</i> on new projects that allow economic returns but also benefits the area and the achievement of public objectives through the involvement of private investors patients.</li> </ul>

Policy	Mode
<p><b>Optimization:</b> The business processes adopted, in addition to complying with the SGR reference regulations, are subject to continuous improvement actions (both corrective and preventive) also by leveraging the constant analysis of the causes of non-compliance and/or complaints that may be received as well as suggestions or initiatives that arise from within the structure or findings or points of attention reported by the internal control functions as part of the relevant audits.</p>	<ul style="list-style-type: none"> <li>• project of continuous revision of the Organization and procedures also through periodic verification of them with a view to process analysis and effectiveness and efficiency of the structure in its entirety;</li> <li>• Clear definition of responsibilities in terms of activities and process controls.</li> </ul>
<p><b>Training:</b> Investing in human resources through continuing education</p>	<ul style="list-style-type: none"> <li>• intervene in motivational and value-sharing training projects with the aim of enhancing different <i>soft skills</i> and making the Euregio experience* for staff who have worked with the Company a <i>network</i> generator for the SGR itself.</li> </ul>
<p><b>Protection and Financial Performance:</b> Strong focus not only on financial performance but also on its volatility through controlled risk taking</p>	<ul style="list-style-type: none"> <li>• pursuit of performance in line with the <i>benchmark</i> (or better) over a multi-year period; control of contractual or mandatory limits; continuous monitoring of all types of risk; introduction of <i>performance</i> monitoring systems for new AIFs as well.</li> <li>• Selection, where necessary, of <i>advisors</i> of proven experience and professionalism for the management of closed AIFs.</li> </ul>
<p><b>Sustainability:</b> integration of <i>Environment, Social, Governance</i> (hereafter "ESG") factors within corporate strategy</p>	<ul style="list-style-type: none"> <li>• Strengthening the corporate ESG <i>framework</i> by integrating ESG-related risks into the structuring of business processes and activities;</li> <li>• Integration of corporate strategy with specific objectives related to the theme of sustainability;</li> <li>• Expansion of <i>ESG-compliant</i> product or service offerings.</li> </ul>

Note: The updated version of this document is available on the website of Euregio Plus SGR S.p.A., at the link <https://www.euregioplus.com/sites/default/files/Files/SGR/Quality-Policy.pdf>, in the "Corporate Documents" section.